



We're looking for a **Compliance Manager (Auto Liability Claims)** in Raleigh, NC

Organization Information: The **North Carolina Reinsurance Facility (NCRF)** is a nonprofit, unincorporated legal entity that ensures the availability of auto liability insurance to all eligible NC risks. Our efforts are focused on ensuring the right premiums are collected and the correct losses are paid while minimizing the impact on both policyholders and insurers. The NCRF reinsures about 1.5 million NC policies with approximately \$1.5 billion in revenues.

The Position: This role will be responsible for leading a compliance team with a primary focus on reviewing member company claims. You will need a flexible mindset, strong interpersonal communication skills, a desire to learn, effective problem-solving skills, and leadership ability.

Requirements:

- 15+ years of auto liability claims experience
- 5+ years of claims management experience
- Knowledge of both commercial and private passenger auto contracts preferred
- Experience with multiple carriers preferred

Responsibilities:

- Oversee the compliance business unit focused on member company claim reviews
- Assist the Director and COO in the development and implementation of strategic plans for the operation
- Duties also include identifying, establishing, maintaining, and monitoring comprehensive audit plans and making recommendations for future enhancements
- Interpretation of rules and statutes in the process of making timely and effective decisions
- Serve as the Claims SME for the Facility
- Provide training and support for auditors as needed

Why Should You Apply?

- **Competitive compensation** with an annual bonus plan.
- **Competitive Benefits package** including medical, dental, vision, disability, 401k and cash balance pension
- Minimum of 4 weeks (pro-rated) **Paid Time Off** plus 12 paid holidays per year
- 37.5-hour **Flexible Work Week** with Friday afternoon off
- **Hybrid Work Environment:** 2 days per week in Raleigh office, 3 days remote
- Committed to **Work/Life Balance** for our employees

We look forward to hearing from you.

Please send your resume to:

HR@NCRB.ORG

The Organizations are equal opportunity employers dedicated to a policy of compliance with all federal, state and local laws regarding nondiscrimination in employment. Applicants are considered for all positions without regard to race, ancestry, color, age, national origin, ethnicity, religious creed or belief, physical or mental disability, marital or familial status, legally protected medical condition, genetic information, military or veteran status, sex (including pregnancy, or related medical condition), gender (including gender identity and expression), sexual orientation, citizenship/alienage status, protected activity (such as opposition to or reporting of prohibited discrimination or harassment), arrest or conviction record, or any other status or protected characteristic protected by law. In addition, this Organization does not discriminate on the basis of physical or mental disability where the essential functions of the job, as reasonably accommodated, do not require such distinction.
